Top tips email

Send 1 week after launch day

**We recommend you copy the content below into your internal communication template.**

Subject

Upgrade: How to get the most from Teams Phone Mobile

Content

Teams Phone Mobile has been live for **<insert time>** and we hope you’re already seeing the benefits from the new service.

To help you get the most from your service we have put together some top tips below.

**Top Tips**

* **Check that you have a handset** that’s compatible. If not, get one here **<insert link>**
* **Personalise your call settings** to enable secure and compliant mobile communications.
* **Flexible calling and collaboration from anywhere** by installing the mobile app on your smartphone (Android and iOS).
* **Familiarise yourself with advanced calling features** such as integrated voicemail, moving a call from your native dialer to Teams, making a call from Teams Phone Mobile.

**Training and support**

To help you get started and continue to use the service, please visit [the BT Support Centre](https://www.globalservices.bt.com/en/my-account/support/collaboration/teams-phone-mobile). You will find quick start guides, training videos, top tips and more.

If you have any further questions or need any support, please contact **<insert information>**

Kind regards  
**Internal Endorser**