Announcement email

Send 1-2 weeks before launch

**We recommend you copy the content below into your internal communication template.**

Subject

Get ready to empower your hybrid workforce using Teams Phone Mobile.

Content

At **<company>** we are always looking for ways to simplify and improve the collaboration tools available for our people. We are excited to announce we will support seamless integration of users’ mobile identities with Microsoft Teams, and enable flexible calling and collaboration, from anywhere using Teams Phone Mobile.

**What’s new?**

* **Make and receive calls** from your mobile phone’s native dialer or Teams and work from any location, device, or network.
* **Unified presence** that changes your availability status, whether calls are made from your native dialer or Teams Phone Mobile.
* **Seamless call transfer** between devices to increase collaboration without disruptions.
* **Unified call history and voicemail** to access caller history and voicemail from any Teams endpoints.
* **Simultaneous ringing** to attend calls and meetings from any Teams endpoint.

**What you need to do to be ready:**

**Familiarise yourself with Teams Phone Mobile** by referring to the [BT Support Centre](https://www.globalservices.bt.com/en/my-account/support/collaboration/teams-phone-mobile).

**Next steps**

You will soon receive more details including, how to get started with Teams Phone Mobile

Please look out for emails with Teams Phone Mobile in the title for further information.

Kind regards  
**Internal Endorser**

Thank you.